## K. N. Bhise Arts, Commerce and Vinayakrao Patil Science College, Vidyanagar, Bhosare

### **Grievance Redressal Cell**

#### "Problems have solutions, bring the change & be the change"

As human beings we have expectations from life and when these expectations are not fulfilled it paves way to discontentment and dissatisfaction. Similarly, an institution creates a certain set of expectations among students, when these expectations are not met it leads to grievances. At New Horizon we prioritize student satisfaction, thus we are introducing a "Grievance Cell" where students can voice out their concerns or dissatisfaction pertaining to college activities.

### **Objectives**

- To render a platform for the students to address their complaints, Issues and concerns.
- To develop a responsive and accountable attitude among all the stakeholders
- To maintain a harmonious educational atmosphere in the College.

#### **Grievance Redressal Cell**

Sr. No	Name of the Faculty	Designation
1.	Prin. Dr. R. R. Patil	Chairman
2.	Dr. A. P. Pol	Secretary
3.	Prof. Tambile P. I	Member (Teaching Staff)
4.	Prof. Shinde V. S.	Member (Teaching Staff)
5.	Prof. Ms. Jadhav S. J.	Member (Teaching Staff)

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6.	Dr. Salunkhe M.N.	Member (Teaching Staff)
7.	Prof. M. S. Thorat	Member (Teaching Staff)
8.	Mr. Kamble K.S.	Member(Non-Teaching)
9.	Ms. Nikita Gaikawad	Member(Students)

#### **Procedure**

- The individual can visit the grievance cell at any given point of time to voice their concerns.
- A grievance cell member will maintain a book of records to ensure transparency.
- The concern/issue will be addressed and communicated to the higher authority.
- A feedback for the same will be communicated to the individual who has raised the grievance
- A suggestion box will be placed in the campus to address concerns.